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Date: 31 August 2004

By: \_\_\_\_\_

Signature of person depositing U.S. Mail

**IN THE UNITED STATES PATENT AND  
TRADEMARK OFFICE**

**UTILITY PATENT**

Applicants: Charles Petruccelli et al.

Attorney Docket No.: 60655.7600

Serial No.: 09/662,463

Group Art Unit: 3629

Filed: September 15, 2000

Examiner: J. P. Ouellette

Title: **SYSTEMS, METHODS AND  
COMPUTER PROGRAM PRODUCTS  
FOR RECEIVING AND RESPONDING  
TO CUSTOMER REQUESTS FOR  
TRAVEL RELATED INFORMATION**

Confirmation No.: 3649

**REPLY under 37 C.F.R. 1.111**

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Dear Commissioner:

In reply to the Office Action dated June 24, 2004, please amend the above-identified application as follows and consider the Amendments and Remarks beginning on the following page. Applicant thanks the Examiner for the telephone interview of August 18, 2004 during which the Office Action, the cited references, and proposed amendments to the claims were discussed in detail. As discussed in the Remarks section of this Reply and in the Interview Summary of August 18, 2004, the Examiner agreed that it was likely that the proposed amendments to the claims overcome the cited references from the outstanding Office Action. In accordance with MPEP Section 713.04, the substance of the telephone interview is included in the Remarks section of this reply. In addition, Applicants are filing a Request for Continued Examination (RCE)

under 37 C.F.R. §1.114. This response is to be considered the required submission under 37 C.F.R. §1.114.